Some things you may want to consider when choosing a security provider!

1. Will all the locksmiths performing the work on your property have permits? Are they Bonded?
2. Is the company properly insured? Does the coverage include all service personnel and their vehicles?
3. Are the locksmiths employees of the company or are they sub-contractors? If they are sub-contractors, do they have a contractors license?
4. Is the company a member of any professional trade organizations?
5. Will the company provide written references?
6. Is training mandatory for their employees? If so, what types of training programs do they offer?
7. Can they provide you with the same service technician for each location?
8. Does the company have written safety policies and procedures?
9. Are the technicians required to wear company uniforms? Are their service vehicles signed?
10. Does the company have field supervisors monitoring the work of their technicians?
11. Does the company assign you an account executive that can work with you or do you just talk to whoever is available?
12. Can the company provide you with others services and product like surveillance cameras, access control systems, alarm systems and safes?
13. Does the company have retail locations you can walk into for help with smaller projects?
14. Does the company have security consultants that can help you with security issues?
15. Does the company have an onsite warehouse to minimize delays in obtaining parts and hardware?
16. Are their trucks properly stocked with commercial hardware eliminating the need for a return trip to complete a job?

There is a direct correlation between the money you spend and the service you receive!

Experience the difference…Comlock Security Group!

One Call, day or night, and we do the rest…it’s that simple!
One company…many solutions!
714 633-1499